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## ASSURANCE STATEMENT 2025

On behalf of the Management Committee of Lister Housing Co-operative, I give assurance that to the best of our knowledge, Lister complies with:

- all of the relevant requirements set out at chapter 3 of the Framework;
- all relevant standards and outcomes in the Scottish Social Housing Charter;
- all relevant legislative duties; and
- the Standards of Governance and Financial Management.

We have made this assessment having seen and considered appropriate evidence to support the level of assurance we and yourselves desire.

During this period we have continued to support our tenants to manage ongoing cost of living impacts, through the provision of specialist advice services in relation to welfare rights, debt advice, and energy advice.

Our Management Committee has continued to hold in-person meetings, and our Annual General Meeting in September was well-attended, with all required business fully conducted. Further, as part of our AGM planning process, our tenants were updated on the Assurance Statement process, and invited to provide feedback or comment as part of the process.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, and water safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice and training to support our compliance and assurance in these areas, and this year also have taken forward our 2 yearly external audit of these areas by a specialist Health and Safety consultant. We continue to have a 100% gas safety check record, and to complete whole-house electric checks within relevant timescales.

We continue to build capacity with our contractors to tackle the difficult issues of improving the energy efficiency and EPC rating of our hard-to-heat, hard-to-treat, pre-1919 tenemental properties. We have put in place a range of solutions to apply where appropriate, including double glazing, secondary glazing, and whole house floor insulation in flats with solid concrete floors. Whilst we anticipate potential challenges in relation to fully achieving the requirements of the Social Housing Net Zero Standard, given our properties and various legislative, physical and technical difficulties, we are considering how best to work towards meeting these requirements, and will take this work forward once the new requirements have been finalised and published.

Established 1976.

Registered with the Scottish Housing Regulator HAC 150. A Registered Society 1876R(S).  
A member of the Scottish Federation of Housing Associations and Employers in Voluntary Housing.

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Overall, we do not believe that we are materially non-compliant in any significant way and we continue to use an internal Action Plan, which is reviewed and updated each year as part of our improvement focus, to progress actions arising from this Assurance Statement review process.

This statement was agreed by the Management Committee at its meeting of 28 October 2025 and signed by the Chair-person, Louise Alexander.

28 October 2025